

EAST BRADFORD TOWNSHIP 666 Copeland School Road, West Chester, PA 19380  
BUILDING PERMITS & INSPECTIONS  
SERVICE QUALITY FEEDBACK

One of the primary objectives of the East Bradford Township Board of Supervisors and Township Staff is delivery of professional service – courteous, responsive and informative. Building permit application, inspections and permit issuance are essential services for Township residents. Please take a few minutes to share your experience with the Township; your input is very important.

OPTIONAL: Name: \_\_\_\_\_

Property Owner \_\_\_\_\_ Contractor \_\_\_\_\_

1. On a scale of 1 to 5 with a rating of 1 Unsatisfactory and 5 Excellent, please rate the overall process: 1\_\_\_ 2\_\_\_ 3\_\_\_ 4\_\_\_ 5\_\_\_

2. Was the building permit issued in the time period represented by the Township?  
YES \_\_\_\_\_ NO \_\_\_\_\_

Comment: \_\_\_\_\_  
\_\_\_\_\_

3. Did you receive professional, courteous, helpful service during the application and inspection process?  
YES \_\_\_\_\_ NO \_\_\_\_\_

Comment: \_\_\_\_\_  
\_\_\_\_\_

4. If plan revisions were determined necessary by the Township did you receive a satisfactory explanation from the Township including reference to documented provisions in the building code?  
YES \_\_\_\_\_ NO \_\_\_\_\_

Comment: \_\_\_\_\_  
\_\_\_\_\_

5. Were the inspections promptly scheduled and conducted with satisfactory information documenting the inspection?  
YES \_\_\_\_\_ NO \_\_\_\_\_

Comment: \_\_\_\_\_  
\_\_\_\_\_

6. If a re inspection was required did you receive a satisfactory explanation from the Township including reference to documented provisions in the building code?  
YES \_\_\_\_\_ NO \_\_\_\_\_

Comment: \_\_\_\_\_  
\_\_\_\_\_

Please use the other side (or a separate sheet) to provide additional comment or suggestions. This form also is available on the Township web site [www.eastbradford.org](http://www.eastbradford.org)

Thanks you for sharing with East Bradford Township. Your comments will be reviewed by the Board of Supervisors.

If you would like a follow-up response, please include your name and telephone number or email address. Thank you.